



Timmy Global Health -- Job Announcement

SalesForce Consultant

Timmy Global Health | 22 E 22nd Street, Indianapolis, IN 46202 | Tel: 317.920.1822 | Fax: 317.920.1821

<i>Title:</i>	Salesforce Consultant
<i>Location:</i>	Indianapolis, IN
<i>Employment Status:</i>	1099 contractor

Overview

Timmy Global Health (TGH) is an Indianapolis-based non-profit that seeks to expand access to health care, while empowering students and volunteers to tackle today's most pressing global health challenges. In collaboration with our international and US partners, we facilitate medical service trips and channel financial, medical, and human resources to community-based health projects in the countries where we serve. Through our work, TGH seeks to strengthen local health systems while promoting a spirit of humanitarianism and global awareness among our volunteers.

Job Description

Timmy Global Health is looking for a Salesforce IT support specialist to join our passionate team, and assist us in leveraging Salesforce to develop solutions that add value to our organization and advance our global impact. The Salesforce Consultant will be vital to updating and leading adaptations of the Salesforce platform to help our staff manage Timmy's donor database as well as find and apply new Salesforce plugins to meet the demands of a growing nonprofit. Your work with Timmy will help to reduce manual tasks and improve our ability to track and demonstrate the impact of our donors. The consultant should have a strong understanding of the Salesforce setup and organization. In addition, the consultant should have a thorough understanding of new salesforce technology and the process of implementing plugins to web based technology.

Responsibilities and Duties:

- Partner with the Timmy staff to integrate Salesforce technology to our web applications
- Advise and train Timmy staff on the addition of new features and functionality to existing products
- Build integrated solutions between the CRM platforms and other client systems architecture
- Lead projects from the design through deployment phases
- Continue to update and adapt salesforce software to improve internal processes and external communications
- Train staff on the overall functionality and reporting capabilities of the platform
- Suggest customization options that best meet the needs of our organization

Desired Qualifications:

- Familiarity and/or experience with Salesforce technology
- Experience integrating Salesforce products with other client system architecture such as databases or web applications
- Understanding of CRM architecture as well as implementation and deployment of CRM applications
- Salesforce certifications preferred
- A passion for global health and nonprofit work
- A sense of humor and a flexible personality
- Energetic with an optimistic personality
- Detail-oriented and highly organized
- A strong work ethic
- Can work collaboratively in a team environment
- Strong communications skills, both written and verbal

For Questions or To Apply

Please submit questions or a current resume with a cover letter by email to jobs@timmyglobalhealth.org, and write "SalesForce Consultant" in the email subject line. **Applications will be reviewed on a rolling basis; please submit your application earlier if possible.** Finalists ONLY will be contacted for an in person or telephone interview.