



Timmy Global Health -- Job Announcement

SalesForce Consultant

Timmy Global Health | 22 E 22nd Street, Indianapolis, IN 46202 | Tel: 317.920.1822 | Fax: 317.920.1821

<i>Title:</i>	Salesforce Consultant
<i>Location:</i>	Indianapolis, IN
<i>Employment Status:</i>	1099 contractor

Overview

Timmy Global Health (TGH) is an Indianapolis-based non-profit that seeks to expand access to health care, while empowering students and volunteers to tackle today's most pressing global health challenges. In collaboration with our international and US partners, we facilitate medical service trips and channel financial, medical, and human resources to community-based health projects in the countries where we serve. Through our work, TGH seeks to strengthen local health systems while promoting a spirit of humanitarianism and global awareness among our volunteers.

Job Description

Timmy Global Health is seeking a Salesforce Consultant to join our team and support us in leveraging Salesforce to develop solutions that add value to our non-profit organization and advance our global impact. The Salesforce Consultant will be vital in streamlining and expanding our Salesforce platform to help our staff manage Timmy's donor database, medical brigade data processing and reporting, as well as finding and applying new Salesforce plugins to meet the demands of a growing nonprofit. Your work with Timmy will help to reduce manual tasks and improve our ability to track and demonstrate the impact of our donors. The consultant should have a strong understanding of the Salesforce setup and organization. In addition, the consultant should have a thorough understanding of new Salesforce technology and the process of implementing plugins to web based technology.

Responsibilities and Duties:

- Partner with the Timmy staff to integrate Salesforce technology to our web applications
- Advise and train Timmy staff on the addition of new features and functionality to existing products
- Build integrated solutions between the CRM platforms and other client systems architecture
- Lead projects from the design through deployment phases ensuring that projects are on time and within budget
- Continue to update and adapt Salesforce software to improve internal processes and external communications
- Train staff on the overall functionality and reporting capabilities of the platform
- Suggest customization options that best meet the needs of our organization
- Design and generate Salesforce custom reports and dashboards
- Suggest and train on workflows
- Define security with roles, groups, profiles, permission sets, and field-level security

Desired Qualifications:

- Experience working with nonprofits
- Knowledge of the Non-Profit Success Pack
- Bachelor's degree in a related field or equivalent education/experience required
- 1-2 years of Salesforce/ IT experience
- Experience integrating Salesforce products with other client system architecture such as databases or web applications
- Understanding of CRM architecture as well as implementation and deployment of CRM applications
- Detail-oriented and highly organized
- Can work collaboratively in a team environment
- Strong communications skills, both written and verbal, troubleshooting, and organizational skills and the ability to complete assigned work with minimal instruction and supervision
- Experience With Apex, SOQL, XML, JavaScript
- A sense of humor and a flexible personality

The following credentials are required:

- Certified Salesforce Administrator
- Certified Force.com Developer (DEV 401) OR Certified Salesforce Platform App Builder

The following credentials are preferred:

- Certified Salesforce Advanced Administrator
- Certified Salesforce Marketing Cloud Consultant

For Questions or To Apply

Please submit any questions or a current resume with a cover letter by email to jobs@timmyglobalhealth.org, and write "SalesForce Consultant" in the email subject line. **Applications will be reviewed on a rolling basis; please submit your application earlier if possible.** Finalists ONLY will be contacted for an in person or telephone interview.